White Label Marketing Automation Using Marketo For **B2B** Client







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Industry : Lean Six Sigma Consultation`

Tools Used : Marketo

Region : United States

Technology Used : WordPress, PHP



PROJECT DETAILS

The Team

Marketing Strategist/Campaign Manager: 1 (Responsible to liaise with the client, understand their goals, and plan with the Marketing automation expert)

Marketing Automation Expert: 1 (Responsible for all the execution work and take part in all strategy and planning calls actively)

Developer: 1 (Responsible for quick fixes and edits in the website)



REQUIREMENT

Here are the requirements of the clients.

- Marketo form integration with WordPress website
- Marketo email and landing page template creation
- Deploy lead scoring setup

MARKETO INSTANCE EXECUTION

- ► Simple email campaign template setup
- Drip campaign setup based on activity
- Webinar platform integration using GoToWebinar

MARKETO FORM INTEGRATION WITH WORDPRESS

We decided to integrate Marketo forms in the client's WordPress website for contact forms, e-book forms, case study forms, white paper forms, and subscription forms.

We created each form in Marketo and integrated the forms in the client's WordPress website through the ACF plugin. To track the performance of the forms and maintain the forms in an organized way, we stored all these forms under a separate list in Marketo.

Email triggers were created to send emails to respective admins and users. When the admin gets the form details, the user must get a confirmation email.

First Name: Last Name: Email Address: Company Name: Submit		y Program - RF.My New Form
Email Address:	First Name:	
Company Name:	Last Name:	
	Email Address:	
Submit	Company Name:	
		Submit



Get Started	\leftarrow
First Name	
Last Name	
~	
Organization	
Solution Looking For	
Anything we should know about your event?	AT
Get Started	C B
After you submit the form you'll be able to	<u> </u>
schedule a day/time for a demo	

MARKETO EMAIL AND LANDING PAGE TEMPLATE CREATION

We customized the email and landing page templates in Marketo. These templates comprise of preloaded Marketo classes which allow you to drag and drop any element in these templates.

```
<1DOCTYPE htm
<html lang="en">
  <head>
   <!-- Marketo Variable Definitions -->
   <meta class="mktoString" id="buttonLabel" mktoName="Primary Button Label" default="Drink Me">
   <meta class="mktoString" id="buttonLink" mktoName="Primary Button Link" default="#">
   <meta class="mktoColor" id="gradient1" mktoName="Primary Gradient 1" default="#1da083"</pre>
   <meta class="mktoColor" id="gradient2" mktoName="Primary Gradient 2" default="#0f3450";</pre>
   <meta class="mktoString" id="section3LeftButtonLabel" mktoName="Sec. 3 Left Button Label" default="Eat Me"</pre>
    <meta class="mktoString" id="section3LeftButtonLink" mktoName="Sec. 3 Left Button Link" default="#">
   <meta class="mktoString" id="section3RightButtonLabel" mktoName="Sec. 3 Right Button Label" default="Drink Me">
   <meta class="mktoString" id="section3RightButtonLink" mktoName="Sec. 3 Right Button Link" default="#">
   <meta class="mktoString" id="section4ButtonLabel" mktoName="Sec. 4 Button Label" default="More Questions?"</pre>
   <meta class="mktoString" id="section4ButtonLink" mktoName="Sec. 4 Button Link" default="#">
   <meta class="mktoColor" id="section2BgColor" mktoName="Sec. 2 Background" default="#ffffff";</pre>
   <meta class="mktoColor" id="section3BgColor" mktoName="Sec. 3 Background" default="#f2f2f2">
    <meta class="mktoColor" id="section4BgColor" mktoName="Sec. 4 Background" default="#ffffff">
    <meta class="mktoColor" id="footerBgColor" mktoName="Footer Background" default="#122929">
    <meta class="mktoBoolean" id="showSection2" mktoName="Show Section 2?" default="true" false_value="none" true_value="block" false_value_name="Hide" true_value_name="Show">
    <meta class="mktoBoolean" id="showSection3" mktoName="Show Section 3?" default="true" false_value="none" true_value="block" false_value_name="Hide" true_value_name="Show">
    <meta class="mktoBoolean" id="showSection4" mktoName="Show Section 4?" default="true" false_value="none" true_value="block" false_value_name="Hide" true_value_name="Show">
    <meta class="mktoBoolean" id="showFooter" mktoName="Show Footer?" default="true" false_value="none" true_value="block" false_value_name="Hide" true_value_name="Show">
    <meta class="mktoBoolean" id="showSocialButtons" mktoName="Show Social Buttons?" default="true" false_value="none" true_value="block" false_value_name="Hide" true_value_name="Show">
    <meta class="mktoString" id="socialButtonLink1" mktoName="Social Image 1 Link" default="#">
    <meta class="mktoString" id="socialButtonLink2" mktoName="Social Image 2 Link" default="#">
    <meta class="mktoString" id="socialButtonLink3" mktoName="Social Image 3 Link" default="#">
   <!-- Other Meta Tags -->
   <meta charset="utf-8">
                                tible" content="TF=edge")
    <meta name="viewport" content="width=device-width, initial-scale=1">
    <title></title>
    <!-- Bootstrap core CSS -->
    <link href="//templates.marketo.net/template1/css/bootstrap.css" rel="stylesheet">
```



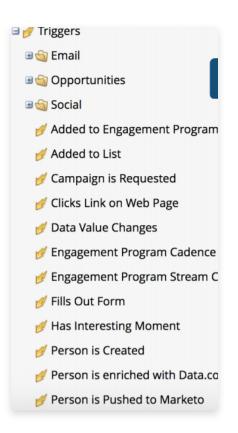
DEPLOY LEAD SCORING SETUP

We scored the leads based on their behavior and interaction with the email, web pages, white papers, case studies, etc.

We set up the scores based on the following value counts.

Email click – 10

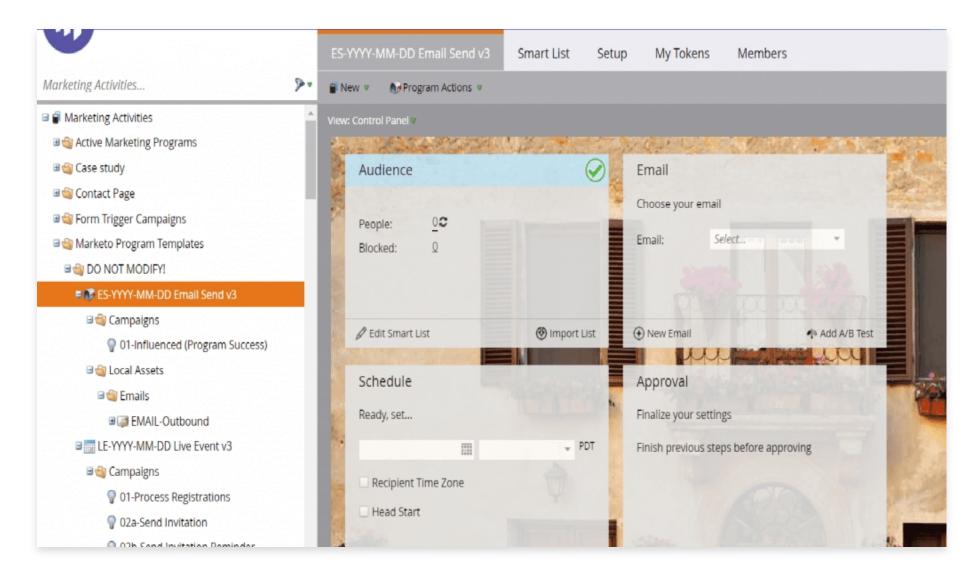
- Contact form submit 50
- Case study download 25
- ▶ White paper download 15



	OP-Scoring-Behavior Assets Setup My Tokens Members	
farketing Activities 👂	🗑 New 🛪 😡 Program Actions 🕫 🥒 Edit Token 🔞 Delete Token	
🛎 🍓 Email Deliverability	These tokens can be referenced using this naming convention: {{my.My Token}}	
🛙 😋 Email Preferences	Ty Token Name * Value Updated	
🗟 🍓 Scoring		Search
🖩 🚭 OP-Scoring-Behavior	Local (1 Token)	🐮 Calendar File
a 🏐 Interactions		Date Date
💡 Email - Clicks Link in Email		🖉 Email Script
💡 Form - Fills Out Contact Form		🔜 Image
💡 Form - Fills Out Content Form		Number
💡 Form - Fills Out Default Form		🔢 Rich Text
💡 Form - Fills Out Event Form		🔶 Score
💡 Form - Fills Out Webinar Form		SFDC Campaign
Uve Event - Attends		🔊 Text
💡 Trade Show - Influenced		
💡 Trade Show - Visits Booth		
💡 Web - Downloads Any PDF		
💡 Web - Visits Key Web Pages		
Web - Visits Multiple Web Page Visits in 1		
Webinar - Attends		

SIMPLE EMAIL CAMPAIGN TEMPLATE SETUP & CUSTOMIZATION

We planned to create and customize simple campaign templates so it would be easy for clients to use the same template for different time zones.



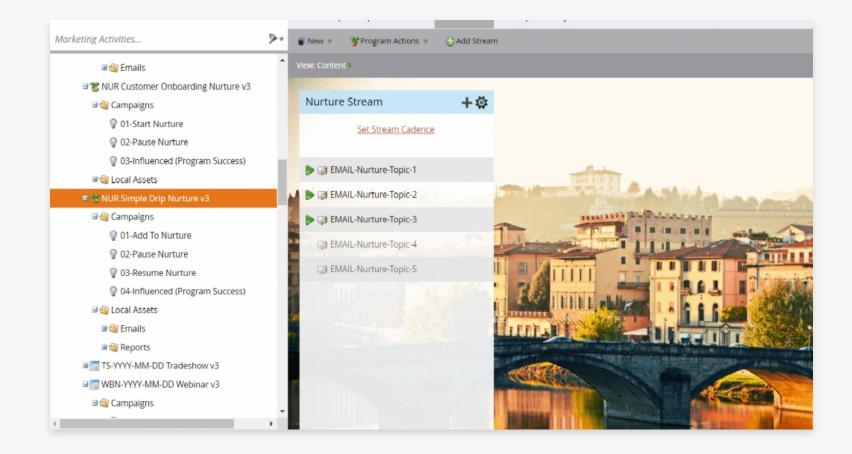
DRIP CAMPAIGN SETUP BASED ON DEMOGRAPHICS

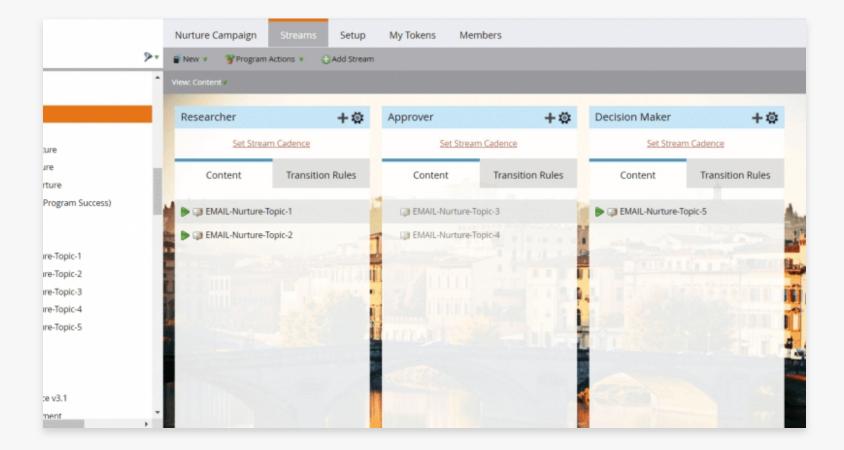
We set up Drip campaigns or Nurture campaigns based on demographics like behavior patterns of our clients' target audience.

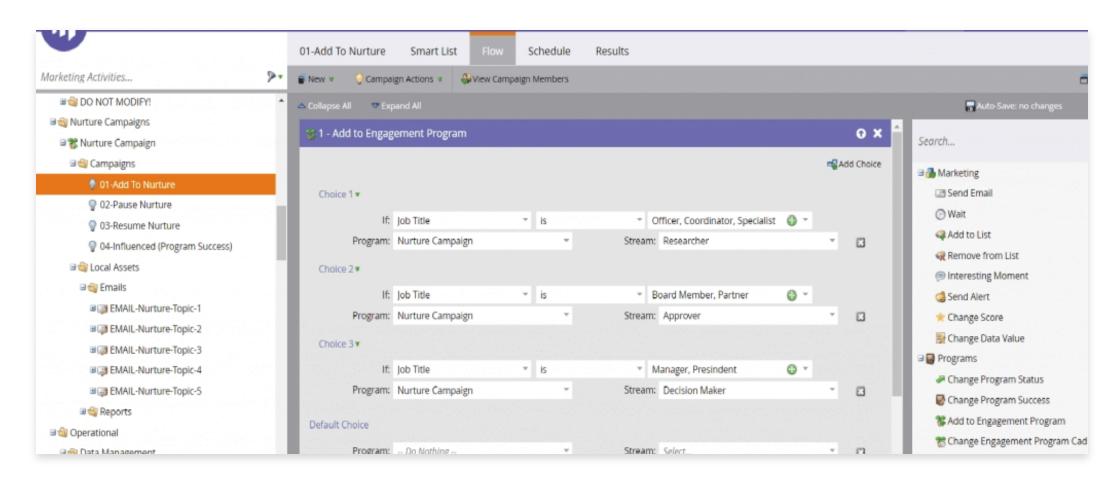
This campaign had multiple streams where one contact is switched between different streams based on the behavior levels.

This helped to maintain the relevancy of the content that we delivered.





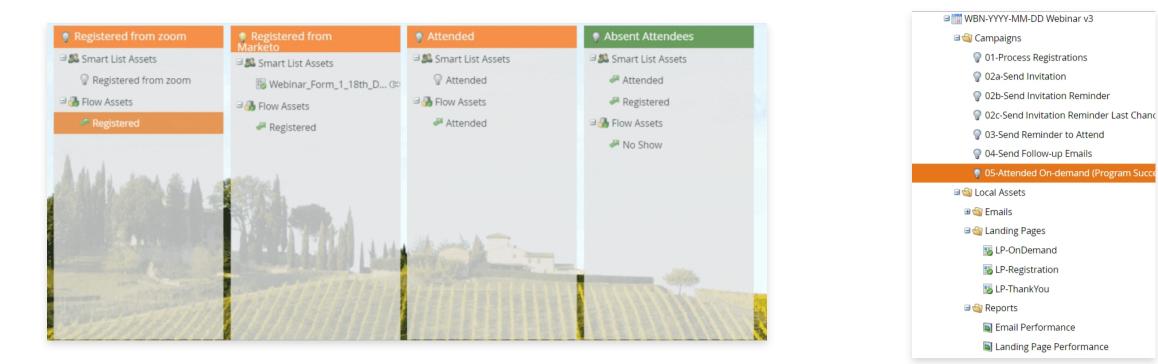




WEBINAR PLATFORM INTEGRATION – GOTOWEBINAR

Further, we integrated the popular webinar platform GoToWebinar into Marketo. The main integration was to populate webinar registrants from Marketo to GoToWebinar and send follow up emails to the registrants and non-registrants from Marketo.

As there is no prebuilt integration option in GoToWebinar, we used Webhooks in Marketo to integrate GoToWebinar API data into Marketo.





RESULT

- Easy contact list maintenance and lead details collection
- Quality of lead increased by 150% due to lead scoring
- Easy deployment of single email campaigns
- ► Increased conversion upto 200% via nurture campaigns
- ▶ Webinar follow-ups and data population via automation

As one of the top providers of marketing automation solutions, ColorWhistle can create, strategize, automate and execute your marketing campaigns . From integrating a third party tools to website development, we can create effective solutions that will cater to your business challenges and goals.

If you need any help with website designing, website development to digital marketing for any business get in touch or call us at +1 (919) 234-5140. We are happy to partner with you.

Alright, sounds like a plan!





SEND DIRECT MAIL hi@colorwhistle.com



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